

## For Beth and Company

**My window installation was completed Friday, January 30, 2004 and I have to praise with total sincerity, the installers, Bruce, Steve and even Fred for doing their very best (with snow on the ground and some pretty cold air) to install all twenty-one windows and double storm door in two days. They were very courteous to me too and I asked lots of questions. I felt very confident in their abilities. I trusted them completely to be left in my home without me as I had to leave for many hours.**

**I already feel energy efficient and draftless. That's what I was counting on, for sure. Also, the windows look so good, inside and out. All I can say is this....quality windows by quality people!**

**Many kudos to Pandora for always being one phone call away and there to answer my many questions. Knowing she was there sure helped ease my mind. Beth, you are blessed to have Pandora.**

**As for you Beth, the head honcho....you run a "good shop". From the initial meeting at my home, I liked the idea of working with a woman. You made me feel comfortable about the whole process especially knowing the installers worked just for Better Windows by Beth. I appreciated your being "at the site"....it just made me feel better. I have some future projects in mind and you can be sure I will call upon you. I wish you guys lots of success and you do deserve it!!**

Sincerely,

*Ronnie M. Carthy*